



U.S. GOVERNMENT RENTAL CAR AND TRUCK PROGRAMS

OVERVIEW

The U.S. Government Rental Car and Truck Programs provide special rental benefits and reduced rates to all federal government employees traveling on official business. Designed to meet the needs of the federal traveler, the programs provide quality rentals through a variety of companies at over 10,000 rental locations.

The Defense Travel Management Office (DTMO) administers the programs through agreements with participating rental companies. The agreements and approved ceiling rates are available at www.defensetravel.dod.mil.

Benefits

- Fixed Rates
- Unlimited Mileage
- Variety of Vehicles
- Convenient Locations
- Liability Insurance
- No Minimum Rental Period

RESERVATIONS AND RATES

- Federal employees can secure government rates under the Agreements by making reservations through approved booking channels (Commercial Travel Office, Defense Travel System, Travel Management Center, E-Gov Travel Service)
- No advanced reservations required
- Vehicle contract will be ready upon arrival
- If size/class reserved is not available, company will offer an upgraded vehicle at the same cost
- Government employees are responsible for ensuring they are charged the government rate
- Drivers 18 (21 for trucks) and older may rent at no added cost
- Additional authorized drivers may be added at no additional cost

INSURANCE AND DAMAGE LIABILITY

- Free collision damage waiver
- Liability coverage is provided for personal injury, wrongful death and property damage

Resolution and dispute assistance is provided through the DTMO Rental Vehicle Customer Service Assistance Tool accessed through the DTMO website at www.defensetravel.dod.mil



DEFENSE TRAVEL MANAGEMENT OFFICE
The DoD Center for Travel Excellence

*Information current as of 7/29/2010

www.defensetravel.dod.mil